



## Warranty Coverage Explanation

- Warranty term limits are 36 months from the date of purchase on the sales receipt.
- Warranty is valid on vehicles that are equipped as purchased from the original manufacturer. Coverage is not extended on vehicles modified in any manor affecting the supplied component, which may include but is not limited to: air intake or fuel systems, engine controllers, ride height, or tire size.

### Coverage

- Mechanical failures, manufacturing or component defects of parts supplied by Dahmer Powertrain Inc.
- One hour maximum diagnosis, unless otherwise directed by a representative of Dahmer Powertrain Inc.
- Labor time for replacement of covered units based on nationally published labor guides. Matrix or grid pricing is not accepted, all labor times are paid on a rate per hour only. There is NO labor coverage for self-installed, do-it-yourself installs, or units installed by non-licensed repair facilities
- Maximum labor rate is paid at \$50/hour with a maximum labor cap of \$850 over the life of the warranty.
- Gaskets installed by the remanufacturer are covered. *NOTE: Any gaskets supplied as a courtesy by the remanufacturer and installed by repair facility are **NOT** covered.*
- Associated gaskets, seals, and/or sealants required on a covered repair

### Claims Procedure

- Immediately discontinue use when a suspected failure occurs to prevent further damage.
- Have all receipts and paperwork from the installation
- Contact the engine installer, or a qualified repair facility, and have them contact the Dahmer Powertrain, Inc. warranty department as soon as possible. 1-800-841-6060
- Preliminary diagnostics by the repair facility are helpful, but should not be extensive. Should be used for verification of complaint/concern only.
- Unauthorized repairs or diagnostics other than verification of concern are not covered

### Owner's Responsibilities

All maintenance must be performed in accordance with the manufacturer's recommendations. The owner's manual has different schedules depending on your driving conditions. The majority of drivers will fall under the severe service schedules and some conditions or applications may require more frequent service as described in the operator's manual. All maintenance costs will be the responsibility of the vehicle owner and/or operator. Verifiable receipts are required for proof of maintenance. Invoices must have accurate

odometer readings, dates, and VIN recorded. If the vehicle is self maintained, verifiable receipts indicating the purchase of all required maintenance items that correspond to the recorded date and mileage of services performed.

### **Installer's Responsibilities**

Installation errors, physical damage, and improper startup and break-in procedures are not covered. It is the installer's responsibility to ensure that all factory guidelines are followed for the removal and installation of all units. Oil sump screens, radiator hoses, thermostats, pcv valves, and other maintenance items should be replaced along with the installation of our unit. Existing causes of failure, such as overheating, fuel delivery, or ignition, must be repaired before the engine is returned to service. It is recommended to replace oil coolers, if equipped, at time of installation. Pressurized pre-lube units should be used on engines that cannot be primed by mechanical methods of operating the pump. Dry startups are not a manufacturing defect and will not be covered. Engine oil and filter should be changed within 500 miles after installation. It is very important to follow directions of bulletins included with units. Intake manifold must be clean and free of debris. If intake manifold cannot be properly cleaned, it is highly suggested the intake be replaced. Engine damage due to debris from previous engine failures is NOT covered under the warranty.

### **Exclusions**

- Damage caused by lack of lubrication
- Damage due to overheating
- Damage caused by detonation, pre-ignition, or bad/contaminated fuels
- Damage caused by modifications
- Gaskets not installed by remanufacturer.
- Consequential damages. Damage to external components, even if the cause was an item covered by this warranty
- Damage caused by maintenance items such as PCV valves, air filters, oil filters, and fuel filters
- Damage caused by misuse, racing, or any form of competition or timed event
- Damage from impact, collision, fire, rough handling, water or flood, or damage during shipping
- Damage caused by external components not supplied by Dahmer
- Failures when the heat tabs are missing or melted
- Failures caused by overloading or operating the vehicle outside of parameters set forth by the vehicle manufacturer
- Failures caused by neglect or continued operation with a known problem
- Failures that occur when the oil cooler is not replaced per OEM guidelines, or cooler flush is incomplete
- Failures caused by foreign material in combustion chambers or any other area of the unit
- Failures when the odometer is inoperative or has been tampered with

- Failures when there is no history of service per manufacturer's guidelines and/or failures caused by lack of maintenance
- Mis-diagnosis, incorrect, or un-authorized repairs
- Labor times in excess of a nationally published labor guide for the service procedure
- Noise(s) when there are no demonstrated or clearly failed components
- Improper installations, servicing, repairs, or improper break-in procedures
- Maintenance items including but not limited to spark plugs, plug wires, belts, and hoses
- Economic losses, such as: loss of time, time off of work, loss of income, loss of use, phone charges, legal fees, lodging or any other consequential or incidental charges or damages
- Handling fees/markup, storage fees, or miscellaneous charges,
- Hazardous materials or shop supplies
- Repairs completed without express authorization of Dahmer Powertrain, Inc.
- Any failures where Dahmer Powertrain, Inc. has not been paid for the original unit regardless of supplier or situation. Cores must be returned or payment will be rescinded. Verifiable Vehicle Identification Number and installation mileage must also be provided before warranty is valid.